**Refugee Resettlement at a Glance**

**TWO WEEKS PRIOR TO ARRIVAL**
- Receive word of a family's arrival date and size from the US Conference of Catholic Bishops and begin preparations. Contact any friends or family members.
- Find an apartment at a fair market rate, in a safe neighborhood, with access to groceries, schools, transportation and services.
- Furnish the apartment with all furniture and household supplies according to the family's size.
- Pick up the family from the airport. An interpreter or someone who speaks their native language must be present.

**DAY OF ARRIVAL**
- Provide a hot meal the night of arrival and groceries to last a day. Make a follow-up home visit within 24 hours and take the family grocery shopping.
- Cultural orientation begins on day one. Walk the family through emergency procedure and cultural norms the night of their arrival.

**FIRST 10 DAYS**
- Arrange job interviews and ensure that the refugee secures employment.
- Enroll children in school within 30 days. Provide ongoing school support, including educating parents on the US school system, interpretation at parent-teacher meetings, homework help and school supplies.
- Enroll the family in English (ESL) classes. Most refugees arrive speaking little to no English. Provide interpretation for all appointments.
- Help the refugees sign their lease, register their mailbox, and sign on to utilities. Teach them how to use public transportation. Provide information on budgeting.
- Help the family apply for social services like cash assistance and food stamps. Obtain work documents: employment authorization and a social security card.
- Arrange medical appointments for all family members and provide transportation. Children need vaccinations to begin school. Help the family apply for health insurance.

**FIRST 90 DAYS AND BEYOND**
- Engage donations and volunteers. Connect the refugee with community resources.
- Continue cultural orientation over the course of three official sessions and a final assessment. Cultural education and orientation should be ongoing with every interaction.
- Provide case management to respond to any unmet needs. Make available counseling services and support.
- Continue providing ESL, transportation, medical case management, transportation, interpretation services, school support, immigration legal services, cultural orientation...
- Remain part of the refugees' community and a primary contact as any life situations arise. Refugees lack a support network when they arrive. We are the people they trust.

**SUPPORT SERVICES: Up to 5 years (or more)**

Learn more and get involved: CatholicCharitiesCamden.org/Refugee-Immigration