

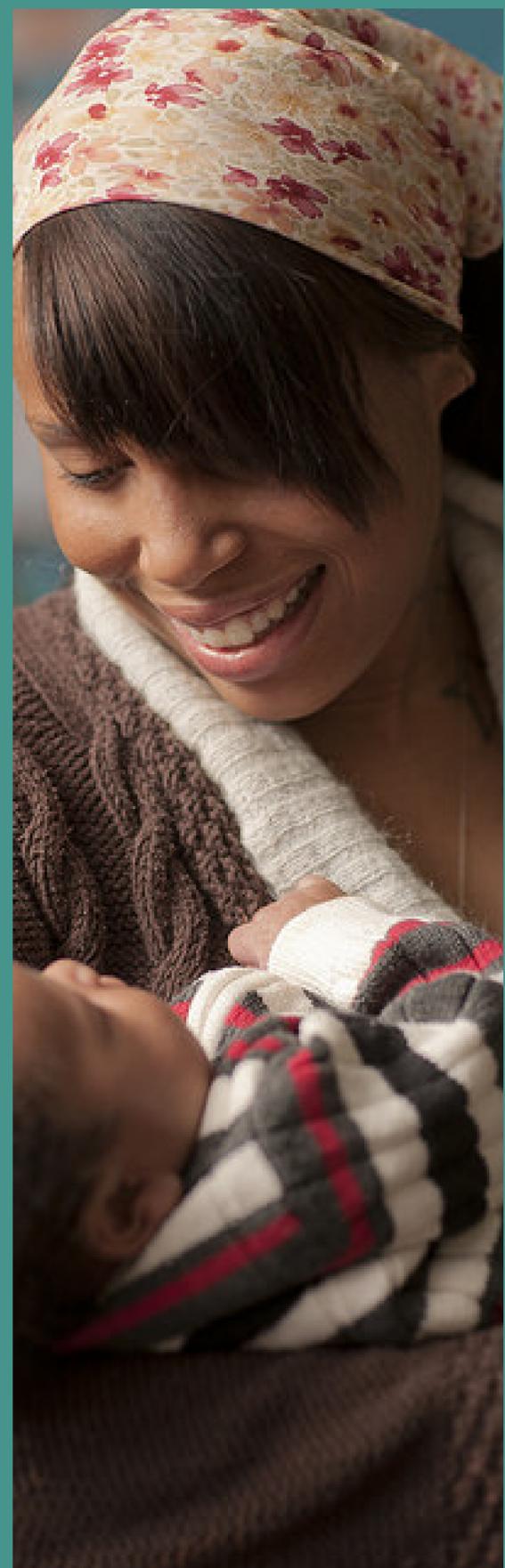
MERCY IN ACTION



CATHOLIC CHARITIES DIOCESE OF CAMDEN

*Serving all of
Southern New Jersey*

2016 ANNUAL REPORT



*"A little bit of mercy makes the world less cold and more just."
- Pope Francis*



From the Executive Director

Dear Friends,

In the year 2015, Pope Francis inaugurated a Jubilee Year of Mercy, which we continued to celebrate through November, 2016. When he made the announcement, he said:

"I have often thought about how the Church might make clear its mission of being a witness to mercy. It is a journey that begins with a spiritual conversion. For this reason, I have decided to call an extraordinary Jubilee that is to have the mercy of God at its center. It shall be a Holy Year of Mercy."

At Catholic Charities, that is precisely how we understand our mission: we are "witnesses to mercy" on behalf of the Church in the Diocese of Camden and all her people. We do this in a very tangible way, by literally carrying out the corporal and spiritual works of mercy through the programs and services we offer, thanks to your support. It is because of you that each day we are able to "Feed the Hungry," "Clothe the Naked," "Welcome the Stranger," and "Comfort the Afflicted." We do this not because those we serve are Catholic, but because we are.

The Jubilee of Mercy may have ended, but mercy continues. It must continue. For, as Pope Francis has expressed: "Mercy is the very foundation of the Church's life...nothing in her preaching and in her witness to the world can be lacking in mercy."

As always, thank you for your support.

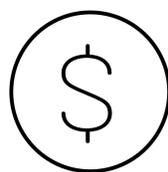
Kevin Hickey
Executive Director
Catholic Charities USA Trustee



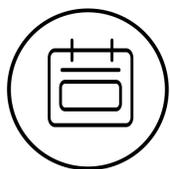
Our Locations



Total Persons Served:
34,040



Total Direct Cash Assistance
\$1.8 million



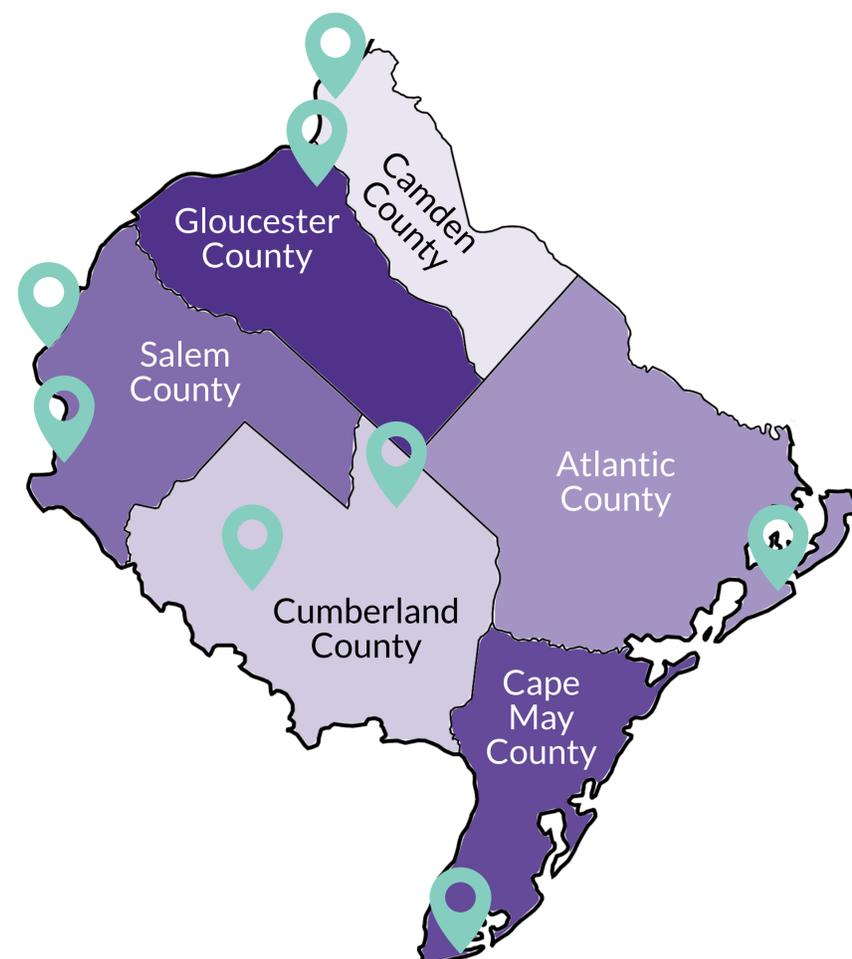
130
served
per day.



Total Volunteer Hours:
20,442

Our Mission

Catholic Charities, Diocese of Camden is a faith-based agency rooted in the Gospel and in the social teaching of the Catholic Church. We provide social services to, advocate for, and empower the poor, oppressed or vulnerable. We do this on a non-discriminatory, non-sectarian basis throughout the six southern New Jersey counties.



2016 CLIENT HIGHLIGHTS



"I was homeless. I thought that things would never fall back into place for me, but I just needed hope. And I needed a push. And Catholic Charities gave me both of those things. I have a job, a home, and they even gave me a TV - but I don't need that. I'll tell them to give it to someone else."

- *Francis Smith*
Catholic Charities Housing & Employment Client

"I never went to college, but I wanted to provide security and stability for my family... I want to use my business as a springboard to become a powerful voice. I want to help out people in my community, and eventually be able to give back and provide assistance to other people with things like education and scholarship."

- *Tyrone Waters*
Catholic Charities Asset Development Client



"I could deal with the two brain surgeries. I could deal with the cancer. But what I could not deal with was living in that home...I was hopeless. No one was able to help me until I came to Catholic Charities. Everything changed when I walked through that door. What Catholic Charities has done to help me... it has changed my life entirely."

- *Ann Ortiz*
Catholic Charities Housing Client

"My children and I now have a home and I start my new job tomorrow... It's really a dream come true. And I would not be here if it weren't for Catholic Charities. I would refer anyone to come here. They've been there for me through every single bump in the road."

- *Ashley Harvey*
Catholic Charities Housing Client



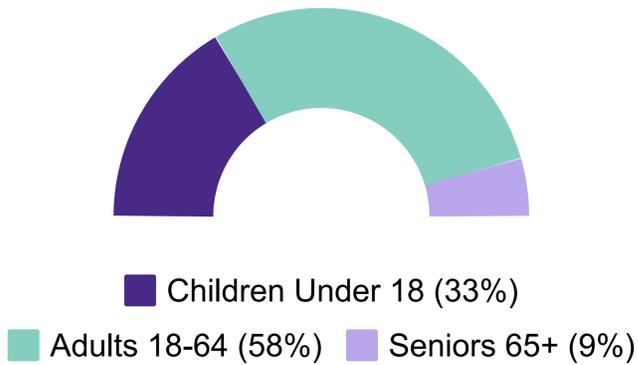
Feed the Hungry, Give Drink to the Thirsty



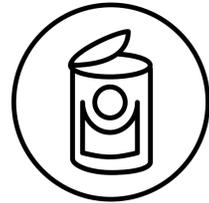
Operating food pantries goes back to our earliest roots as the Catholic Aid Society in 1936.

We believe that access to healthy food is a fundamental human right and essential to upholding each person's God-given dignity. We operate six food pantries in sites across the six Southern New Jersey Counties we serve. Our innovative healthy eating programs in Salem County are also helping food pantry clients understand nutrition and manage their food budget to include healthy options, while giving them the tools and resources to prepare healthy meals for their families.

Total Persons Receiving Food Assistance:
4,828



Pounds of Food Distributed:
61,995



Pounds of Food Distributed per day:
238



Instruct the Uneducated

At Catholic Charities, we believe that any long-term solution to poverty must include financial education. Building equity helps break the cycle of poverty and allows individuals to pave the way for a brighter future for their children. Our Asset Development department offers opportunity and education to low and middle-income families through matched savings grants, financial literacy training, financial coaching and tax filing services.



Matched Savings Program Total Savers:
98



Free Tax Returns Filed:
157



■ First-Time Homebuyers (27%)
■ Higher Education (67%)
■ Small Business Development (6%)



Educational Services: Financial Literacy and Coaching, English as a Second Language
1,672 services rendered



Employment Services: Job search, Resume and Interview Skills Building Trainings
3,215 services rendered

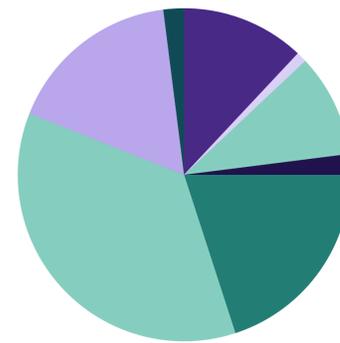


The Refugee and Immigration Services program is one of Catholic Charities' treasures. By

welcoming the newest Americans we are not only answering, in a very tangible way our call to welcome the stranger; we are also helping to enrich our communities with families who are resilient, culturally diverse, hard-working and patriotic. The Refugee Resettlement program meets every need of a refugee family when they arrive with little more than the clothes on their backs in a new land. Our Immigration Services department complements the work of the Refugee Resettlement program and extends its affordable services to the broader community.



New Refugees Resettled in 2016:
91

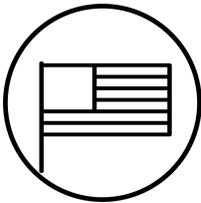


Refugee Countries of Origin (2016)

- Afghanistan (12%) ■ Bangladesh (1%) ■ Cuba (10%)
- Iran (2%) ■ Iraq (20%) ■ Myanmar (36%)
- untitled (0%) ■ Syria (17%) ■ Ukraine (2%)



Total Refugees Assisted:
350



Total Immigration Services:
340

Visit the Imprisoned

We are a mobilizer of volunteers who bring Catholic ministry to the nine correctional

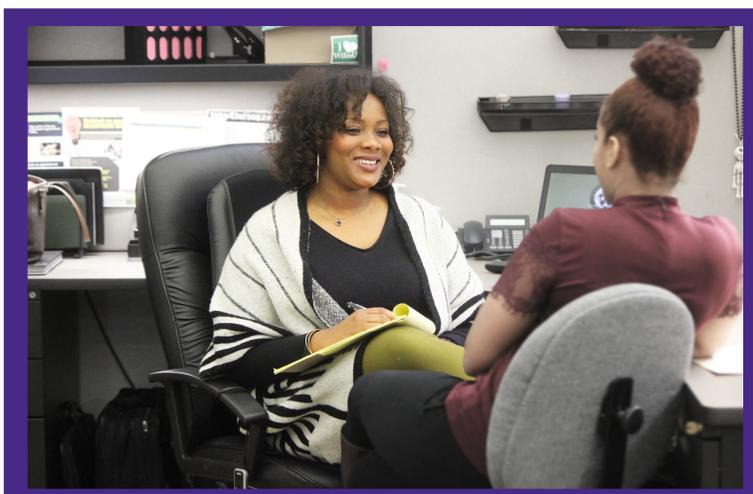
facilities within the Diocese of Camden. Through training, support, resources, and building bridges, we help to expand Catholic presence in these institutions. Involvement in faith-based groups during incarceration has been proven to lower the rate of recidivism. In 2015, we also expanded our services to the incarcerated, inaugurating a new program of reentry services and record expungement.



Total Prison Ministry Volunteers
100



Total Volunteer Hours Per Week:
192



Full-Time Case Management

work to provide services to ex-offenders. The case managers works with the recently released to help them get back on their feet and stay out of jail, and provides criminal record expungement to minor offenders, a critical first step towards self-sufficiency through employment. The program is funded by a grant from the Francis Fund, established in honor of the visit of Pope Francis to the U.S. in September, 2015.

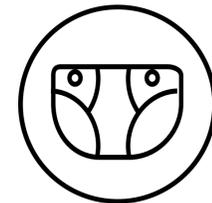
Clothe the Naked



Thrift stores are the most obvious of our services that address our call to clothe the naked. But they do more than that. Our thrift stores provide household supplies in addition to clothing and they are open not just to our clients, but to the general public. In this way, our thrift store in Atlantic City, for example, is able to give out free clothing to the homeless each month, and also bring in sales revenue, which is then funneled back into direct client services. Additionally, our diaper banks in all six counties address the critical need for diapers faced by so many mothers living in poverty.



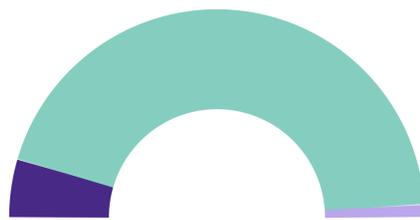
Total Persons Receiving Clothing Assistance:
1,086



Diaper Bank and Referral Services:
710

Thrift Store Locations:

1. Atlantic County
2. Cumberland County
3. Salem County



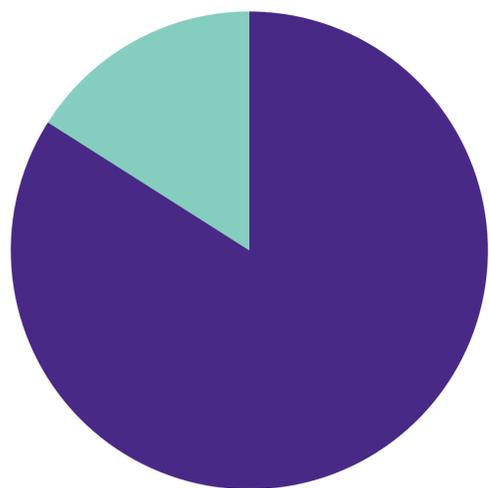
Children Under 18 (9%) Adults 18-64 (89%)
Seniors 65+ (2%)



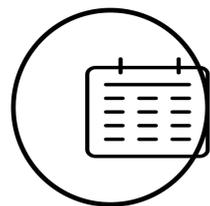
Total Thrift Store Revenue:
\$63,727

Comfort the Afflicted

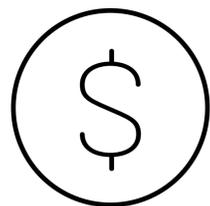
Counseling Services at Catholic Charities ministers to those who may have exhausted their personal resources to overcome barriers to personal happiness, by providing them professional, spiritually-competent, strength-based, systems-oriented psychotherapy, supportive services, and opportunities for personal growth, healing, and reconciliation.



Total Individuals Receiving Counseling Services:
465



Number of Counseling Sessions:
5073



Counseling Services Total Revenue:
\$125,255



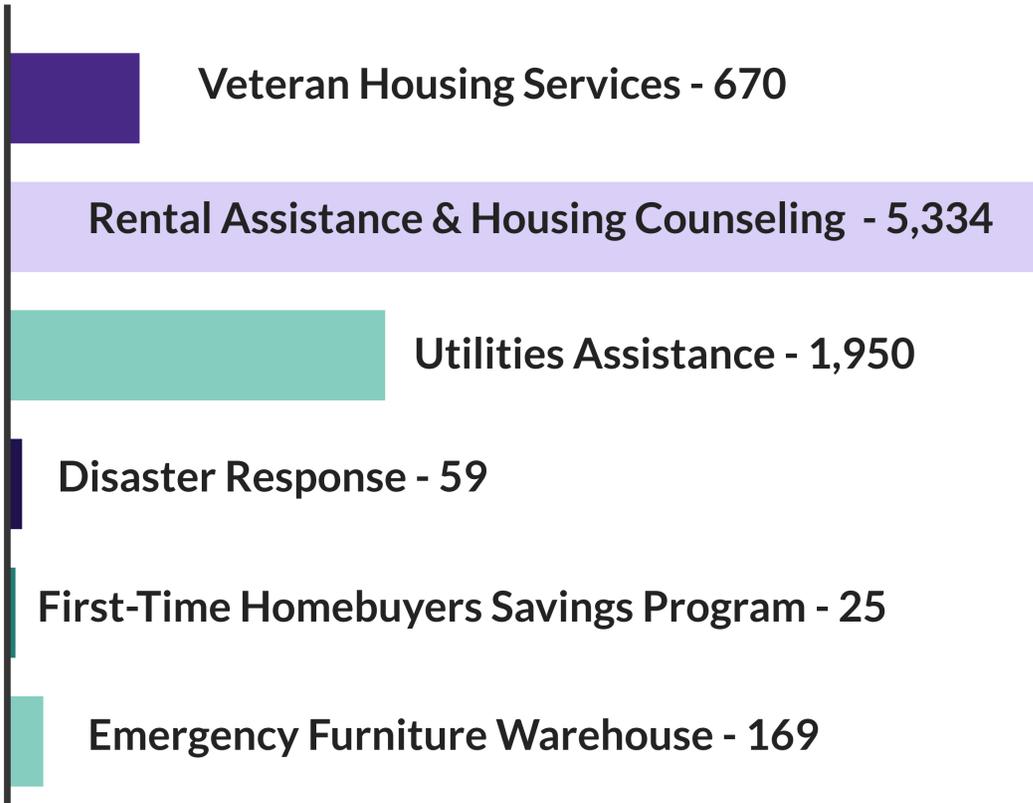
Children Under 18 (79%) Adults 18-64 (18%) Seniors 65+ (3%)

School-Based Counseling (84%)
Outpatient Counseling Services (16%)

Housing services are a cornerstone of our service model. We believe that adequate housing is the first necessary step on the road out of poverty. Without the stability of a roof over their heads, individuals cannot begin to address other barriers to self-sufficiency, like addictions, mental health, or employment. That's why many of our programs are oriented towards helping individuals and families move from unstable to sustainable housing situations.



Total Housing Services: 8,207



Number of total clients served who were veterans:
1,007

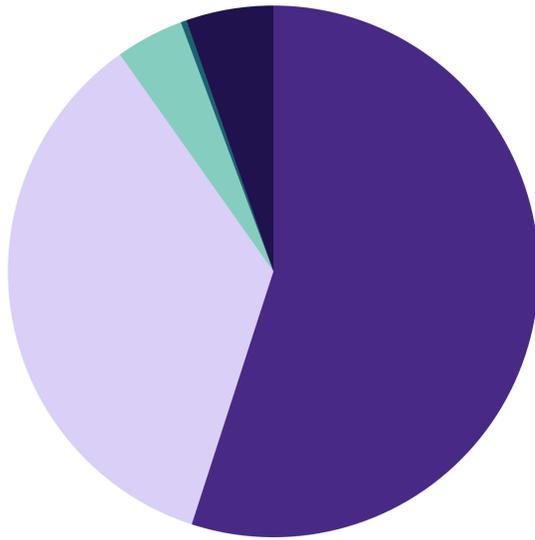


Percentage of total clients assisted who were living below the poverty level:
76%



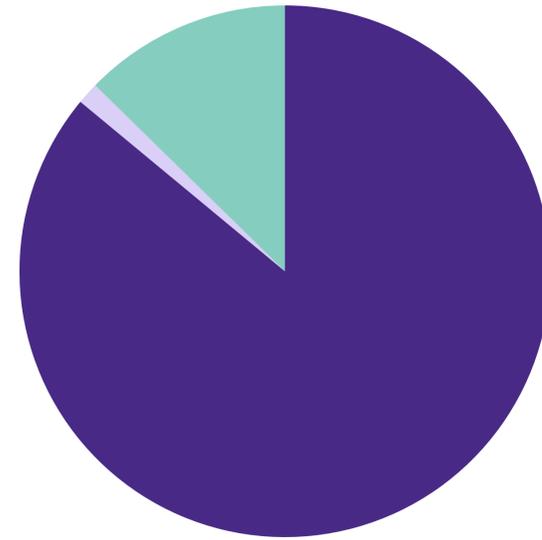
FINANCIAL SUMMARY

Audited Fiscal Report: June 31, 2015 - June 30, 2016



Funding Sources

■ Grants (54.98%)
 ■ House of Charity (35.20%)
■ Contributions (4.14%)
 ■ In Kind Donations/Other (0.35%)
■ Client Fees (5.32%)



Expenditure Breakdown

■ Program Expenses (86%)
 ■ Fundraising (1.33%)
■ Management and General (12.67%)

	<u>UNRESTRICTED</u>	<u>TEMPORARILY RESTRICTED</u>	<u>PERMANENTLY RESTRICTED</u>	<u>TOTAL</u>
REVENUE AND SUPPORT				
Program specific grants, primarily from government agencies	\$ 4,180,079	\$ -	\$ -	\$ 4,180,079
Contributions from the Diocese of Camden	2,676,472	-	-	2,676,472
Contributions, bequests and other support	134,395	180,608	-	315,003
Contributed services and in-kind donations	26,643	-	-	26,643
Fees	404,452	-	-	404,452
Interest income	160,432	11,089	-	171,521
Net loss on investments	-	(1,562)	-	(1,562)
Net assets released from restrictions	207,111	(207,111)	-	-
Total Revenue and Support	7,789,584	(16,976)	-	7,772,608
EXPENSES				
Program services	6,636,247	-	-	6,636,247
Supporting services	977,598	-	-	977,598
Fund raising	102,371	-	-	102,371
Total Expenses	7,716,216	-	-	7,716,216
CHANGE IN NET ASSETS	73,368	(16,976)	-	56,392
NET ASSETS - BEGINNING OF YEAR	3,598,429	751,900	125,000	4,475,329
NET ASSETS - END OF YEAR	\$ 3,671,797	\$ 734,924	\$ 125,000	\$ 4,531,721

OUR GRANTORS

A large portion of Catholic Charities' revenue comes from a variety of grants. Some of these are listed below.



House of Charity - Bishop's Annual Appeal \$2,676,472

We are sincerely grateful to the individual parishioners who participate in the House of Charity - Bishop's Annual Appeal drive each year. The funds we receive from our House of Charity grant are essential to our mission of providing high quality social services throughout South Jersey.

Catholic Charities USA

Our grants from the national membership organization for Catholic Charities agencies across the nation include Disaster Response grants allowing us to continue our Hurricane Sandy programming and respond to future natural disasters as they arise, Housing Counseling grants that provide our housing clients with in-depth needs assessments and support, and food stamp grants that give us the capacity to provide better food-related services.



Working to Reduce Poverty in America.

United Way of Greater Philadelphia and Southern New Jersey



As a United Way-funded agency, we assist all those in our service area who come to us for help. United Way funds help us provide our asset development services, such as our Matched Savings program and financial literacy.

Federal Grants \$2,905,567

We received federal grants from the following agencies in 2016:



Dept. of Housing and Urban Development



Dept. of Veterans Affairs



Dept. of Health and Human Services



Dept. of Homeland Security



Dept. of Education



Dept. of State

Grants from the State of New Jersey

Other Grantors

Americorps • Franciscan Sisters of Allegany • Salem Health & Wellness Foundation • The Francis Fund • Consumer Financial Protection Bureau • Armed Forces Services Corporation

(On this page and those following we sincerely apologize for an unintended omissions. Please contact Mary McCusker to report an omission: Mary.McCusker@CamdenDiocese.org.)

2016 Annual Report

Catholic Charities,
Diocese of Camden Inc.
1845 Haddon Avenue
Camden, NJ 08103

FAMILY AND COMMUNITY SERVICES CENTERS BY COUNTY



Atlantic County

9 North Georgia Ave.
Atlantic City, NJ 08401
609-345-3448

Camden County

1845 Haddon Ave.
Camden, NJ 08103
856-342-4193

Cape May County

1304 Rt. 47 S, Unit C1
Rio Grande, NJ 08242
609-886-2662

Cumberland County

810 E Montrose St.
Vineland, NJ 08360
856-691-1841

46 Central Ave
Bridgeton, NJ 08302
856-200-0654

Gloucester County

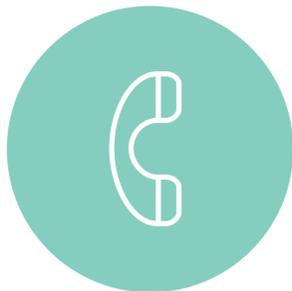
1200 North Delsea
Drive,
Suite 1
Westville, NJ 08093
856-845-9200

Salem County

114 State St.,
Penns Grove, NJ 08069
856-299-1296

25 Oak Street
Salem, NJ 08079
856-339-4102

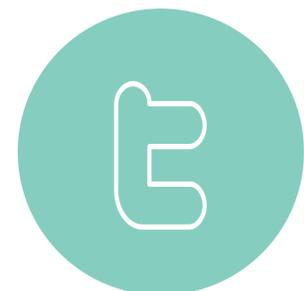
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